

The credit card companies do not send the account holders information or the information you have requested to us within chargeback notifications for security purposes. The notifications that we receive included the first 6 and last 2 digits on the credit card, the amount of the disputed charge, the date that the charge took place, our reference number, and the reason for the dispute. The following is the information about this chargeback:

Incoming Date 04/10/2009

Reason 83 Fraudulent Transaction - Card Absent Environment

Amount \$798.00

Card # 403247xxxxxxxx34

Tran Date 02/04/2009

Reference # 4032053721

If I can assist you further please don't hesitate to contact me again. I appreciate you choosing us as your authorized reseller.

Thank you and have a great day,
Amanda

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